

## Gleniffer Lake

### Golf Course

35468 RR 30

Red Deer County AB

T0M 1V0

Phone: 403 728 3010

proshop@mylakeresort.com

## Attention Golfers

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I want to thank members, golfers, staff, and patio patrons for making our 2021 season a great success. We saw record number of players, most tournaments were sold out, and our league nights were busier than ever! The addition of our patio created a nice space for a pre and post golf lunch and drink. It also brought resort owners over to do the same.

We have been hard at work this winter planning an even better 2022 season! We are implementing improvements inside the proshop, on the golf course grounds, and much more. You will find attached a Q&A to provide more detailed information.

Your options for 2022 Gleniffer Lake Golf Course memberships are attached. The early bird deadline is March 25. At the time of membership sign up, you can also register for our inaugural Tournament of Ace's which is taking place on Friday, June 24. Please take the time to review the membership benefits, there are a number of new ones for this season.

If you have any questions regarding memberships, the golf course, or events, please do not hesitate to contact us.

**Kind regards,**

**Lee-Ann Leguee**

# Gleniffer Lake Golf Course

## 2022 Golf Membership Privileges

### Unrestricted Membership

1. **Advanced Booking**- Members get 7-day advanced booking privileges to book 18 holes per day. Passbook holders and green fee players only receive 5 day booking privileges.
2. **Mini Links Golf**- Membership includes privileges on the par 3 course including disc golf.
3. **Early Bird Membership Alberta Golf Membership** – Most early bird memberships receive a complimentary membership to Alberta Golf (details attached).
4. **Members Wine & Cheese** – Ticket to event including a discount coupon for GLR Golf apparel.
5. **Pull Cart and Disc Rentals**- Members receive free pull cart and disc golf rentals (based on availability).
6. **Seasonal Discount on Apparel and Golf Accessories – 15% off**
7. **Early ACE tournament Registration** – Members can register for ACE tournament at time of membership purchase.
8. **Tournament Registration Priority**- Members can sign up for tournaments 4 days prior to open registration.
9. **Tournament and League Registration Fee Discounts**- Members receive tournament and league registration fee discounts.

### Restricted Membership

1. **Included tee-times** – Sunday 4PM through Friday 1PM, excluding holidays.
2. **Advanced Booking**- Members get 7-day advanced booking privileges to book 18 holes per day. Passbook holders and green fee players only receive 5 day booking privileges.
3. **Mini Links Golf**- Membership includes privileges on the par 3 course including disc golf.
4. **Early Bird Membership Alberta Golf Membership** – Most early bird memberships receive a complimentary membership to Alberta Golf (details attached).
5. **Members Wine & Cheese** – Ticket to event including a discount coupon for GLR Golf apparel.
6. **Pull Cart and Disc Rentals**- Members receive free pull cart and disc golf rentals (based on availability).
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8. **Early ACE tournament Registration** – Members can register for ACE tournament at time of membership purchase.
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10. **Tournament and League Registration Fee Discounts**- Members receive tournament and league registration fee discounts.

# Q&A - 2022 Gleniffer Lake Golf Course

## 1. What on course improvements began in the Fall of 2021?

- a. Work improvements continued to the greens, sand traps and irrigation system.
- b. Hole 2 fairway berm and catch basin have been built to better address Spring run-off and storm water drainage.
- c. We have rerouted the drainage on hole 3 by adding a ditch, adding some contouring, and widening the fairway.
- d. We are in the process of replacing the turf mats for the Par 3 course and the practice net.

## 2. Why have memberships and green fees prices increased?

- a. The cost of course improvements stated above.
- b. Real cost increases for goods and services required to operate the golf course have been realized over last few years without a corresponding increase in the cost of memberships and green fees. For example, fuel costs, Maintenance, and Pro Shop supplies. We want to ensure we maintain our course and service standards at a high level.
- c. We have acquired a Golf Alberta membership. This membership will be a value-added benefit which is included with all 2022 GLR Golf Course members. Non-members will be able to purchase a Golf Alberta membership for 2022 at the Pro Shop. Some of the key benefits this membership will afford you include:
  - i. Golf Alberta APP access to enter your scores for most courses across North America including GLR Golf Course (commencing in 2022) which will facilitate the calculation of your worldwide handicap
  - ii. Insurance – Incident protection up to \$6,000
    1. Broken window protection at any course up to \$1,000
    2. Lost, broken or stolen golf equipment protection up to \$2,500
    3. Damage to club golf carts anywhere you play up to \$2,500
  - iii. Your handicap will be automatically fed into the new scoring system for Men's night, Ladies Wine & 9, and tournaments.
- d. A much-needed software upgrade was completed in the Pro Shop over the winter. This upgrade will result in improvements to your experience when booking, checking in, purchasing food, beverages, and merchandise as well as maintaining your account. We are also able to reduce paper production through the electronic management of gift certificates and pass books.

## 3. I have heard that a new food and beverage structure is being constructed in the Resort, where will it be located?

- a. The Snack Shack will be located west of the course washrooms. You will be able to easily access it after putting on hole 4 and 7. You can also enjoy it when you are not golfing.

**4. Which days of the week will the Snack Shack be open?**

- a. Our plan is to have it open Friday-Sunday in May-June and September, and 7 days a week in July-August. Hours of operation to be determined.

**5. What will the Snack Shack serve?**

- a. The shack will serve a variety of alcoholic and non-alcoholic drinks and signature cocktails, as well as a selection of hot and cold food options (breakfast sandwiches, sandwiches, paninis, salads, hot dogs, chips etc.), and golf accessories.

**6. When are league nights scheduled?**

- a. There are no changes from 2021, Tuesday – Summer League, Wednesday- Ladies Wine & 9, Thursday-Men’s Night.

**7. What is the golf events calendar for the season?**

- a. Please use the QR Code below to access the GLR Golf event calendar (dates are subject to change).



**8. Why have we changed the tee-time cancellation policy?**

- a. Our goal has always been to facilitate booking the maximum number of players who wish to golf in a day. In 2021, we experienced frequent ‘no-show’ golfers or partly filled tee times while we had a waitlist of others wanting to play. This not only results in a significant loss in revenue but also adds to the frustration of golfers that simply could not get a tee time that day which does not reflect well on the Resort. It is customary for most golf courses to have and enforce a tee-time cancellation policy. Cancellation prior to 24 hours in advance of the reserved tee-time will not result in the assessment of a penalty. Cancellation with less than 24 hours notice will result in a penalty of up to the cost of a green fee per golfer. Of course, weather will play a factor at times that will allow golfers to cancel within 24 hours. In such cases you are **advised** to contact the Pro Shop as soon as possible at (403) 728-3010.

**9. Will there be more merchandise available for purchase at the Pro Shop this season?**

- a. Yes! A wider selection of golf and leisure attire will be available for purchase in the Pro Shop this year. Golf accessories will also be stocked in the Pro Shop.
- b. We are in the process of replacing the turf mats for the course and the practice net.

**10. Will there be any instruction offered on the course this year?**

We are currently working on options for some instructional clinics for kids and adults this Spring and Summer...stay tuned for details as they develop.

# Gleniffer Lake Resort Golf Course

## Member Code of Conduct

All golfers will:

- Be an ambassador of the Gleniffer Lake Resort Golf Course within our community, and at other clubs.
- Adhere to all club rules
  - Book tee times within the 18 holes per day limit
  - Cancel tee times 24 hours in advance; failure to do so will result in a 'no show' penalty up to the maximum of the cost of a green fee per golfer
  - Check in at Proshop
  - Safely operate golf carts
  - Check in before playing a back 9
  - Not play more than 4 players per group unless pre-approved by Proshop Management
  - Obey all signage on the golf course
  - Not consume outside alcohol on the golf course premises
  - Damage to the course and adjacent properties is the golfer's responsibility and must be reported to the Pro Shop promptly
- Conduct themselves in a sportsmanlike manner and will not knowingly score incorrectly
- Respect the rights of other players and golf course staff. For example, golfers will not verbally or physically threaten, slander or disrespect others either personally or through social media.
- Adhere to the published dress code, observe proper golf etiquette and abide by Golf Canada rules on the course.
- Not conduct themselves in any rude or immoral manner, including using profane language, gestures or insults.

Resolution of violations of the Code of Conduct

- Should a violation take place, it will be brought to the attention of Proshop Management.
- Proshop Management will meet with the member to discuss the extent of the penalty.
- Penalties can range from a warning to membership suspension with no refund.

# GLR Golf Course 2022 Membership Form

Quantity	Membership Type	Early Bird Bonus ***	Price	Subtotal
	Unrestricted Season Pass	\$100 Proshop credit & Alberta Golf Membership	\$ 1,584.00	
	Unrestricted Half Season*		\$ 792.00	
	Student (+18 Yrs)**	\$25 Proshop credit & Alberta Golf Membership	\$ 704.00	
	Junior (17 & under)	\$25 Proshop credit	\$ 330.00	
	Family****	\$250 Proshop credit & 2 Alberta Golf Memberships	\$ 3,498.00	
	Restricted Season Pass	\$50 Proshop credit & Alberta Golf Membership	\$ 1,150.00	
	Restricted Half Season*		\$ 555.00	
	Restricted Family****	\$150 Proshop credit & 2 Alberta Golf Membership	\$ 2,585.00	
	<b>Trail Fees</b>			
	Trail Pass for Personal Cart		\$ 450.00	
	<b>PAR 3 Golf/Disc Course</b>			
	Membership		\$ 200.00	
	Family Membership****		\$ 515.00	
			Subtotal	
			GST 5%	
	<b>Memberships Total</b>		Total	
	<b>Tournament of Ace's</b>		\$60.00	
			<b>Grand Total</b>	

Payment can be made by Visa, Mastercard, debit, personal cheque. Credit Card information can be sent below or by telephone.

CC Name	Credit Card Number		
Total		Exp	CVN
		Signature	

\*Half season is either Opening-July 31 or August 1-Closing

\*\*Proof of 2022-2023 academic year registration required

\*\*\* Early Bird ends Friday, March 25 at 5PM

\*\*\*\*Family Memberships consist of a maximum of 2 adults and 3 children

# GLR Golf Course Member Information

1	Membership Purchased		Name	
	Address		Email	
	Member Signature Acknowledging Code of Conduct		Cell Number	
2	Membership Purchased		Name	
	Address		Email	
	Member Signature Acknowledging Code of Conduct		Cell Number	
3	Membership Purchased		Name	
	Address		Email	
	Member Signature Acknowledging Code of Conduct		Cell Number	
4	Membership Purchased		Name	
	Address		Email	
	Member Signature Acknowledging Code of Conduct		Cell Number	
5	Membership Purchased		Name	
	Address		Email	
	Member Signature Acknowledging Code of Conduct		Cell Number	

**Return Golf Membership Form and Membership Information  
to [proshopassistant@mylakeresort.com](mailto:proshopassistant@mylakeresort.com) or fax to 403-728-3013.**

# Alberta Golf & Golf Canada

## Member Benefits

### 1. Golf Canada App

- Course GPS
- Stat Tracking
- Gaming Features (Skins Game, Match Play)

### 2. Golf Canada Handicap Index

### 3. Incident protection – Up to \$6,000 in Coverage

Golf Canada Members should have peace of mind knowing that they're eligible to receive reimbursement for:

- Up to \$ 2,500 for LOST, BROKEN, and STOLEN PERSONAL GOLF EQUIPMENT
- Up to \$1,000 for any errant shots that result in BROKEN WINDOWS
- Up to \$ 2,500 for any unfortunate events resulting in GOLF CART DAMAGE

Link below to file a claim

[http://communication.golfcanada.ca/membershipresources/assets/incidentprotection /GOLF-CANADA-GUARANTEE-Jan-1-2018-updated-\(002\).pdf](http://communication.golfcanada.ca/membershipresources/assets/incidentprotection /GOLF-CANADA-GUARANTEE-Jan-1-2018-updated-(002).pdf)

### 4. Travel Benefits

- **Avis Car Rental – Up to %25 off** rental vehicles for Golf Canada members
- **Hilton Rewards- up to 15% off** Hilton hotel room bookings with complimentary upgrades at participating properties for Golf Canada members

### 5. Level 1 Rules of Golf Education

Link below to register

<https://www.golfcanada.ca/become-a-rules-official/>

### 6. Discounts on Golf Canada Merchandise

Link below to visit the Golf Canada Shop

<https://e.golfcanada.ca/>

### 7. 15% Off tickets for the RBC Canadian Open and CP Women's Open

### 8. eGolf Canada- The #1 Source of Canadian Golf News

